Position Description

Impact Manager



1. The Public Interest Advocacy Centre

The Public Interest Advocacy Centre is a leading social justice law and policy centre. We build a fairer, stronger society by helping to change laws, policies and practices that cause injustice and inequality.

Our work combines

- legal advice and representation, specialising in test cases and strategic casework;
- research, analysis and policy development; and
- advocacy for systems change and public interest outcomes.

We actively seek to collaborate and partner in our work to maximise its impact. Our priorities include reducing homelessness; First Nations justice; climate change and social justice; equality and non-discrimination; asylum seeker health rights; and the fair use of police powers.

2. Position overview

PIAC uses impact and outcomes frameworks to help plan, review and report on our work. The Impact Manager is a new position that will report directly to the CEO and play a vital role in leading and developing PIAC's impact-driven culture. The Impact Manager will:

- Work across PIAC to develop and refine impact/outcomes measurement frameworks and tools to monitor and evaluate project performance.
- Support new project design across PIAC to ensure a focus on impact and alignment with PIAC's purpose and strategic goals.
- Manage evidence/data collection and processes for review and evaluation of PIAC's work.

3. Major accountabilities

- 1. Work with teams across PIAC to review, evaluate and develop existing projects, theories of change and impact/outcomes measurement frameworks.
- 2. Oversee evidence/data collection, monitoring and review of PIAC's projects, with a consistent view to delivering and enhancing impact.
- 3. Support teams to design and develop new projects that promote PIAC's purpose and can deliver impact.
- 4. Where required, engage consultant technical support for effective impact measurement and monitoring frameworks, review and reporting.

- 5. Contribute to PIAC's reporting and public communications to help demonstrate how we achieve outcomes/impact.
- 6. Contribute to the effectiveness of PIAC's operations overall as part of its senior team.
- 7. Represent PIAC externally at meetings and conferences.
- 8. Support the successful implementation of PIAC's Reconciliation Action Plan
- 9. Other duties as reasonably required.

4. Knowledge, skills and experience

- Demonstrated ability to think strategically, including experience working with theories of change and/or program logic methodology and impact measurement frameworks.
- Experience with project planning, monitoring and evaluation.
- Experience in evidence-gathering and data collection systems and processes.
- Strong interpersonal skills, including a demonstrated ability to work in a cooperative and effective manner with colleagues.
- Excellent writing skills, with a demonstrated ability to write clearly and simply to communicate impact.
- Knowledge of the not-for-profit sector and the challenges faced by organisations undertaking systemic advocacy.

Desirable

Experience in the legal assistance sector.

5. Conditions

This position is offered initially on a two year contract, full-time with part-time hours negotiable with the successful candidate.

Remuneration will be negotiated with the successful candidate, to reflect their experience.

PIAC is a Public Benevolent Institution and is currently able to offer salary packaging subject to PIAC's Salary Sacrifice Policy.