



POSITION DESCRIPTION

Position title	Peer Support Team Leader
Location	Parramatta or remote
Reporting to	Clinical Services Manager
Role Type	Part-Time – 0.4FTE
Classification	SCHCADS, Level 5/6

Position Purpose
<p>To support the achievement of Survivors & Mates Support Network's (SAMSUN's) business objectives.</p> <p>Using a trauma-informed and culturally safe approach, SAMSUN's Peer Support Line - "Talk with a Mate Who Can Relate" is a 12 month pilot service designed to provide the opportunity for male survivors to talk with a guy with lived experience who understands the common issues male survivors face in dealing with the impacts of CSA, within a society that often inhibits disclosure. Speaking with a mate who can relate provides connections to others who have walked a similar path, reduces feelings of isolation, shame, and stigma and focuses on the way forward to healing and growth.</p>
Our Vision
<p>A world in which male survivors struggling with the adverse effects of childhood sexual abuse can easily access support and find understanding and acceptance.</p>
Our Purpose
<p>To build a support network that gives voice and agency to male survivors and their supporters.</p>
Our Values
<p>We believe male survivors can recover from child sexual abuse, support others to thrive and be leaders for change.</p> <ul style="list-style-type: none">• Hope: The courage to believe in what's possible• Dignity: We honour each other's inherent worth• Connection: Together we achieve• Community: Engaging the power of networks for growth

Position Accountabilities

The Team Leader is responsible for:

- Lead the day-to-day operations of the Peer Support Telephone line, including rostering, leave approval and risk assessment/management responses
- Develop relevant policies and procedures, in conjunction with the Clinical Services Manager, to operationalize and ensure the safe and effective running of the Peer Support Line
- Develop and implement the core training program for Peer Support staff
- Provide supervision and support for Peer Support staff. This includes regular scheduled supervision and informal support and debriefing during Support Line shifts
- Monitor and review clinical documentation and ensure appropriate and contemporaneous records are maintained by Peer Support staff, to reflect the support being provided to male survivors.
- Assist to establish, implement and record appropriate evaluation data of the service
- Oversight of the alumni portal and support to moderators.

SAMSN Teamwork

- This position reports to the Clinical Services Manager.
- Participate in relevant learning, development, and supervision.
- Attend clinical and team meetings, as required/relevant.
- As required, consult with the Community Engagement team to assist increase access to the service for priority target populations.
- Comply with SAMSN's Code of Conduct.
- Perform other reasonable work as directed by line manager.

Selection Criteria

SAMSN is an equal opportunity employer and is committed to ensuring a safe environment for children and young people. **We strongly encourage individuals of diverse backgrounds including but not limited to those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse, the LGBTIQ+ community and those living with a disability to apply.**

Essential:

- Tertiary qualification (Bachelor's degree) in social work, social welfare, psychology or related discipline;
- Knowledge and understanding of the dynamics and impacts of child sexual abuse across the lifespan, including mental health issues, drug and alcohol issues, and relational difficulties;
- Demonstrated experience of working with trauma informed principles;
- Experience in providing crisis response and telephone counselling services to survivors of childhood trauma;
- Experience with supervising and providing support to staff providing responses to people in distress/crisis;
- Excellent verbal, written and cross-cultural communication skills;
- Excellent organisational skills and ability to manage your own workload including prioritising competing demands and delegate effectively.

Desirable:

- Experience working with male survivors and understanding of the specific impacts of CSA for men;
- Experience working with peer support/lived experience workers and knowledge of relevant practice and support needs for this population,
- Understanding of the NGO sector;

Successful applicants will be required to have a current National Police Check and a Working with Children Check.

Please note: To apply for this position you must be an Australian Citizen or Permanent Resident of Australia.