

Evacuation Centre Volunteer Roles

The **Welfare Services Functional Area Supporting Plan**, https://www.nsw.gov.au/sites/default/files/noindex/2023-09/Welfare_Services_Supporting_Plan_2023.pdf outlines the roles of formally engaged NGOs in evacuation centres as follows:

Anglicare will:

- source, procure and deliver basic material aid items when requested by an Evacuation Centre Manager
- assist Red Cross in personal support outreach when required.
- provide general support services to DCJ and other Welfare Services Participating Organisations when there is a need for increased capacity.

Australian Red Cross (NSW)

The Australian Red Cross will provide personal support services to disaster affected people and supports the reception and registration of disaster affected people at established evacuation centres. Personal support services include care and comfort, information, referral and interpersonal help through measures such as Psychological First Aid and outreach.

Salvation Army Emergency Services

Salvation Army Emergency Services will provide / coordinate emergency catering services for disaster affected people and WSFA agency members. Provision of catering services may be available to Combat Agencies where the relevant WELFAC has determined that capacity and resources are available.

Uniting Church in Australia (Synod of NSW and ACT)

The Uniting Church in Australia through the Disaster Recovery Chaplaincy Network will coordinate the delivery of multi faith chaplaincy services to people in evacuation centres, or other places as appropriate.

54 Reasons

54 Reasons will provide child friendly spaces and activities in longer-term evacuation centres where there are significant numbers of children.

YouTube video: The Role of an Evac Centre

To find out more on the role of NGOs in Evacuation Centres, watch the YouTube video **3 Questions about Disaster Recovery** www.youtube.com/watch?v=NkHZZm1kTb8 (9 Minutes: The Role of an Evac Centre).

Volunteering in an Evacuation Centre

For more information on becoming an **Evacuation Centre Volunteer**:

- **Anglicare Disaster Recovery**, www.anglicare.org.au/disaster-recovery/
- **Australian Red Cross Emergency Services**, www.redcross.org.au/act/how-can-i-help/volunteering-in-an-emergency/
- **Salvation Army Emergency Services**, <https://www.salvationarmy.org.au/get-involved/volunteer-with-us/volunteer-with-emergency-services/>

The **Centre for Volunteering** provides information for organisations and individuals interested in **Emergency Volunteering**

<https://volunteering.freshdesk.com/support/solutions/articles/51000292237-emergency-volunteering> including a central site to register as an **Emergency support volunteer**, <https://emergency.volunteer.org.au/>.

