

Strategy 2022-2025



Our Vision

A NSW free from poverty and disadvantage

Values



Purpose

We are an independent, public voice collaborating, advising and advocating for a better deal for people experiencing poverty or disadvantage, and the social service sector that supports them.

Stakeholders

- Not for Profit organisations that make up the NSW social service sector
- Other Peaks and Councils of Social Service
- Individuals and private sector entities who share our values and mission
- Government agencies, Members of Parliament, decision makers, philanthropists, people with lived experience of poverty and disadvantage, academics and researchers

Our goals

1. Amplify the experience of people affected by poverty or disadvantage to inform inclusive and equitable policy and decision making
2. Identify and advocate for the foundations of a sustainable, connected, strong and diverse social service sector
3. Focus NCOSS on core priorities for impact and sustainability

Our approach

- Advocating and advising on priorities and actions to improve outcomes for people experiencing poverty and disadvantage
- Acting as a conduit between member organisations and government
- Undertaking robust strategic research, sharing findings, and contributing to public debate
- Providing tools and resources to our members to create positive change
- Targeted work in four key areas to advance:
 - o Longer term, fairer contracts including adequate indexation and funding and planning mechanisms that reflect demographic change, population growth and rising demand
 - o The social service sector as a career of choice, offering diverse, rewarding jobs, career pathways and great conditions
 - o Recognition of the role of the sector in disaster preparedness and management
 - o A cohesive service system that is easy to access and navigate, and provides the right support at the right time
- Connecting, informing, and being informed by members
- Complementing other peaks
- Establishing strategic partnerships that advance our mission
- Attracting and retaining skilled people
- Ensuring a positive, safe workplace and that prioritises staff wellbeing
- Maintaining and growing our membership



We acknowledge the traditional owners and custodians of the countries on which we work. We pay respects to Elders past, present and emerging.

Aboriginal artwork by Wandj Wandian artist Karlie Stewart, from Yuin Country - South Coast of New South Wales

