

THE GENDER CENTRE

POSITION:

Outreach Education Officer (OREO)

AWARD TITLE:

Social, Community, Home Care and Disability Services Industry Award, 2010

CLASSIFICATION:

SACS Employee Level 3 Pay-point 4 (current)

SALARY:

As per award + Salary packaging

HOURS:

28 hours per week, with preparedness to work flexible hours in order to accommodate client service provision and inter-agency events.

LOCATION

Parramatta Road Annandale

RESPONSIBLE TO:

The Executive Director

ABOUT THE GENDER CENTRE INC.

The Gender Centre Inc. is the peak state-wide multidisciplinary center of excellence providing a broad range of specialised health, welfare and housing services to the transgender and gender diverse population of NSW. We provide Gender Affirming psychosocial care and support trans and gender expressive people at every stage of their journey as they explore their authentic sense of self. This includes for some of our clients transition support (pre, -mid-and post transition). The center continues to work as the leading frontline, service provider to this community and their families

The Gender Centre provides services across four domains

- Psychosocial supports and wellbeing
- Health
- Homelessness
- Education

The team at the Gender Centre is composed of members with varied but complimentary experience, qualifications, and skills that contribute to the achievement of the centers specific objectives, goals and client outcomes. Our team consists of Caseworkers, Counsellors, Psychologists, Speech pathologist, Students and Volunteers and outreach workers.

Position Brief

The Outreach worker works closely with the case management team and provides case management and outreach to support and empower people in the transgender community who may be struggling with various health and welfare issues.

This position delivers day to day service delivery through outreach services to street based transgender sex workers providing safer sex and drug using equipment where required, the outreach position takes the lead role in supporting clients with referrals and information regarding first steps of transitioning what to expect, risks vs benefits common side effects mental health supports, fertility preservation options as well as linking clients into support group. The position is responsible for the design and delivery of health related workshops to the community relating to D&A issues HIV/AIDS STI's BBV's and aspects of transition, as well as providing a comprehensive range of case management initiatives to our community and housing clients

The Gender Centre is an Equal Opportunity Employer and suitably qualified transgender and non-transgender applicants are highly encouraged to apply.

Duties to be undertaken:

- 1 To provide a range of education, information resources and workshops that will support the Transgender community at large to increase their awareness of occupational health and safety issues as well as HIV/AIDS STI's BBV's and their emotional wellbeing in a non-judgmental and non-invasive environment.
- 2 Visits key street locations in inner and outer Sydney region to provide safer sex education and drug using equipment to transgender persons where required.
- 3 Ensure supplies of safer sex and drug using equipment are maintained and available to clients on request both on site and on outreach
- 4 Provide outreach to community members who are confined in hospital, or in jail to provide support and assistance. This is negotiated upon request.
- 5 To provide gender affirming psychosocial care and support to Trans and gender diverse members this would include the design and delivery of workshops to the community around all aspects of transition
- 6 Provide client centered assessments & case management focusing on holistic psychosocial supports
- 7 Participates in community events, programs, and initiatives organised by The Gender Centre.
- 8 Provide monthly and annual reports to the Manager on all aspects of the role, particularly in relation to this job description.

Essential criteria for this position

1. Relevant tertiary qualifications ...Certificate 4 or Social Work qualifications in community welfare with at least 2 years' experience working in the health and welfare sector
2. Demonstrated knowledge and understanding of the health and related issues and barriers affecting the transgender community
3. Demonstrated knowledge of and sensitivity to issues and problems faced by transgender persons engaged in the sex worker industry.
4. Ability to provide appropriate, support and referrals (to both government and non-government agencies)
5. Ability to provide education and support on issues of safer sex and safer drug using techniques to the transgender community
- 7 Ability to provide education and support on the individuals needs during transition
- 8 Demonstrated ability to effectively communicate complex information (including health-related information) in an educative role to our clients
- 9 Well-developed interpersonal skills (non-judgmental, non-discriminatory, non- dictatorial) as well as maintain confidentiality within a small community
- 10 Well-developed oral, written and reporting skills.
11. Demonstrated understanding of issues pertaining to HIV/AIDS/STI/BBV, particularly in relation to their impact on the transgender community.
12. Experience with and knowledge of community based organisations / NGOs.
13. Experience in the provision of a Case Management model to clients
14. Basic computer and Internet skills.
15. A current driver's license.

Must Have

- 1 Current working with children check
- 2 Current National Criminal check
- 3 Must be up-to-date with all vaccinations (as you will be working with some clients with compromised immune systems)

Desirable criteria skills

1. Current first aid certificate or the ability to acquire a certificate
2. Experience with CIMS Data Program or the ability to rapidly acquire the knowledge
3. Experience in all aspects of transition or the ability to rapidly acquire the knowledge