

Strategic Plan 2019-2022

Vision

A NSW free from poverty and disadvantage

Purpose

We advocate, collaborate and connect, as an independent public voice, to build inclusive communities where everyone can thrive, supported by a strong, diverse and effective community sector.

Our Values

Courage

Integrity

Fairness

Inclusion

Strategic Goals

For 2019-2022 we will affect positive change by:

- 1** Working to amplify the voices of people affected by poverty and disadvantage.
- 2** Supporting a diverse, collaborative and innovative community sector.
- 3** Forming constructive partnerships to deliver outcomes.
- 4** Building a strong, effective and sustainable NCOSS.

How we work

- We act ethically and transparently to be an independent public voice on issues concerning poverty and disadvantage.
- Our work is driven by the experiences of people affected by poverty and disadvantage and the community organisations who support them.
- We take an evidence-informed, consultative and collaborative approach to develop credible solutions that strengthen communities and support the sector.
- We partner with diverse communities and stakeholders, including government, the private sector and others to maximise impact and achieve results.
- We honour and respect that Aboriginal peoples sovereignty has never been ceded, that Aboriginal people continue to experience extreme disadvantage and injustice, that self-determination must be at the heart of their connection to culture and heritage and that their connection to the land and water is vital to their wellbeing.



*We acknowledge the traditional owners and custodians of the country on which we work.
We pay respects to Elders past, present and emerging*

Priorities

Within these goals our priorities are:



1

Working to amplify the voices of people affected by poverty and disadvantage through:

- Collaborating with our members to build linkages to and mechanisms for hearing from people affected by poverty and disadvantage across diverse groups, cultures and geographic locations;
- Taking a whole-of-community approach that recognises the linkages, intersecting issues and impact of place on poverty and disadvantage; and
- Ensuring that policy and decision making processes are informed by and take account of lived experiences.



2

Supporting a diverse, collaborative and innovative sector by:

- Working with the sector to foster community-led and place-based approaches;
- Driving a planned and strategic approach to development of the community services industry;
- Building the capability of the sector to operate in an evolving and complex environment; and
- Advocating for a regulatory, funding and operating environment that sustains a strong, independent and innovative community sector.



3

Forming constructive partnerships to deliver outcomes by:

- Being a credible representative of, and conduit for, the community sector;
- Partnering with government, the corporate sector, philanthropy, peak bodies, NGOs and other members of civil society to drive innovative solutions and reform; and
- Leveraging the sector's expertise, evidence and collaborative effort to deliver meaningful outcomes.



4

Build a strong, effective and sustainable NCOSS by:

- Growing the membership through a clear value proposition and accessible engagement channels;
- Diversifying the funding base to reflect our whole-of-community focus and ensure financial viability;
- Ensuring a capable team supported by strong governance; and
- Fostering a culture of collaboration, inclusion and participation.