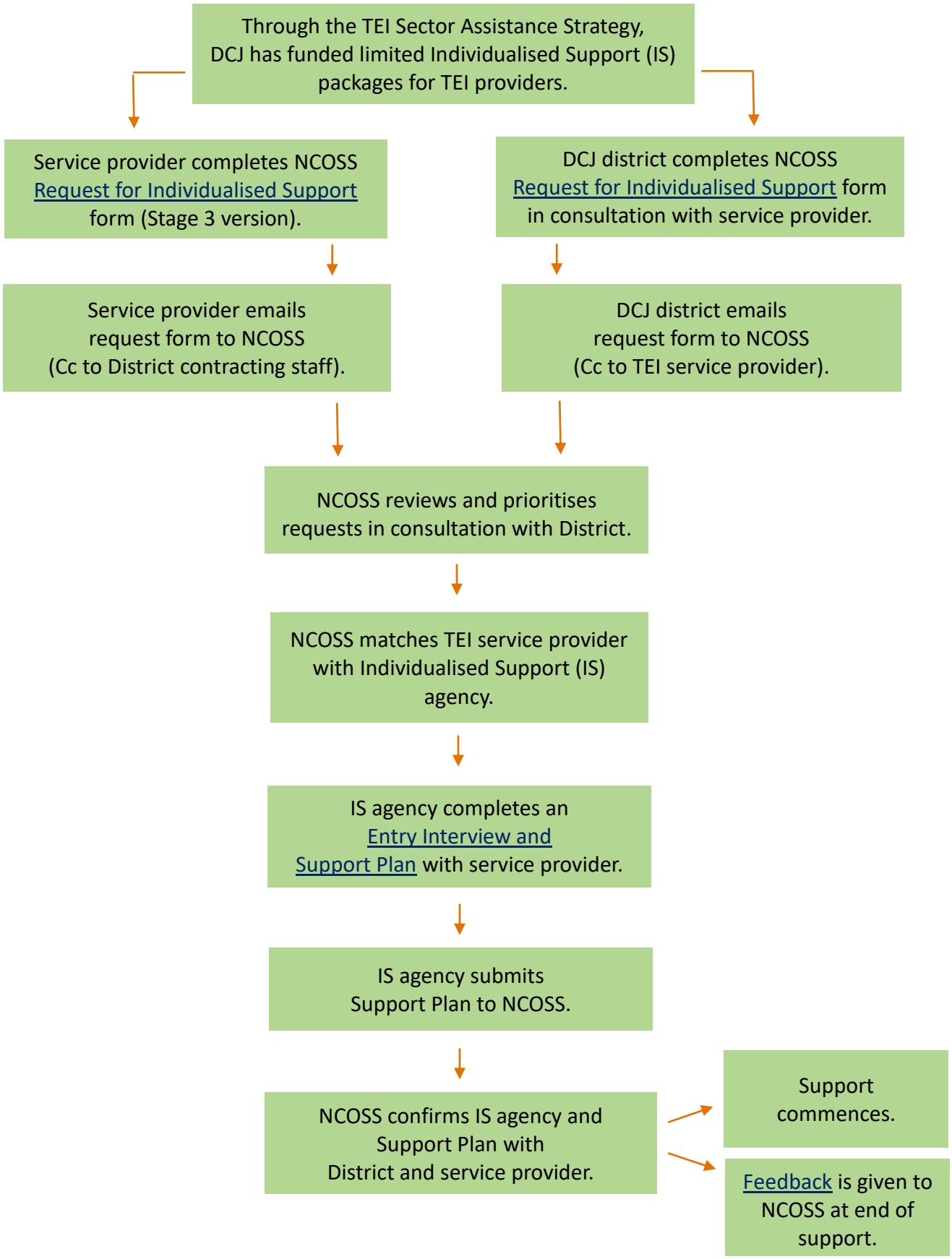
Through the TEI Sector Assistance Strategy, DCJ has funded limited Individualised Support (IS) packages for TEI providers.
Service provider completes NCOSS Request for Individualised Support form (Stage 3 version).
DCJ district completes NCOSS Request for Individualised Support form in consultation with service provider.
Service provider emails request form to NCOSS (Cc to District contracting staff).
DCJ district emails request form to NCOSS (Cc to TEI service provider).
NCOSS reviews and prioritises requests in consultation with District.
NCOSS matches TEI service provider with Individualised Support (IS) agency.
IS agency completes an Entry Interview and Support Plan with service provider.
IS agency submits Support Plan to NCOSS.
NCOSS confirms IS agency and Support Plan with District and service provider.
Support commences.
Feedback is given to NCOSS at end of support.