TEI Sector Assistance Strategy Stage 3

**Individualised Support (February 2020v)**

 **We value your candid feedback.**

**To TEI Service Provider:** Thanks again for participating in this initiative. Please fill out this form after your last appointment with your Individualised Support agency, and email it back to teiassist@ncoss.org.au.

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| --- | --- | --- |
| Date today: | Your name & organisation: | Name and organisation of person who gave you individualised support:  |
|  **GOAL**  |
| 1) Was your ‘overall goal’ (as identified in the Support Plan) achieved as a result of the support? (Y/N)  |
| 1. If ‘Yes’, does the achievement of the goal help you meet a ‘Milestone’ in your TEI Schedule?
 | 1. If the support did not result in the achievement of your goal (as identified in the Support Plan), why not?
 |
| **Please state whether you agree or disagree with each of these statements.**  | **1-****Strongly Disagree**  | **2-** **Disagree** | **3-****Neither agree nor disagree** | **4-****Agree** | **5-** **Strongly Agree** |
| 1. *I have the knowledge I need to meet the Milestone identified in our TEI Schedule.*
 |  |  |  |  |  |
| Please indicate the information or type of information that you valued most: *[type response here]* |
| 1. *I have the skills I need to meet the Milestone identified in our TEI Schedule.*
 |  |  |  |  |  |
| Please describe or comment: *[type response here]* |
| 1. *I feel confident in making decisions to meet the Milestone identified in our TEI Schedule.*
 |  |  |  |  |  |
| Please describe or comment: *[type response here]* |
|  **SATISFACTION**  |
| 1. *The person who provided me with TEI Individualised Support listened to me and understood my issues.*
 |  |  |  |  |  |
| 1. *Over-all, I am satisfied with the support services I have received.*
 |  |  |  |  |  |
| 1. If you were not satisfied over-all with the support activities you received, please recommend ‘next steps’. Thank you! *[type response here]*
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