# Partnering for social impact: New opportunities for social impact investment in NSW

Office of Social Impact Investment | Regional market briefings

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# What is social impact investment?





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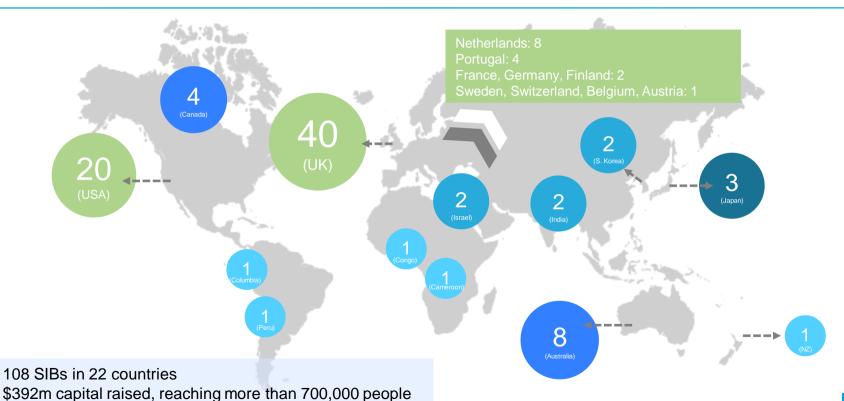
Investors, providers and agencies work together to generate social outcomes alongside financial return



- Social impact investment (SII) is about working together to deliver social and financial benefits.
- It is a partnership with government, communities, investors and service providers to try do things better.
- SII is not a grant or a fee-for-service contract
- Service providers bring forward ideas and investors provide upfront funding
- Service providers deliver outcomes and are free of input controls and restrictive service specification
- Government pay for outcomes achieved, driven by benefits and future savings associated with improved outcomes

## Global reach

#### Social impact bonds is a growing global phenomenon



**NSW OSII** 

## SII in NSW

#### NSW remains a market leader in social impact investment



SII has operated in NSW since 2013. The **Office of Social Impact Investment** (OSII) and the Government Social Impact Investment Policy were launched in 2015.

OSII has worked with hundreds of **NGOs**, **private investors**, **and intermediaries** to develop market capacity, test innovative services and build evidence of what works.

Six NSW investments valued at over **\$200 million** and supporting **16,000 people** in NSW e.g. out of home care, re-offending, youth, mental health and palliative care policy areas

Domestically, other jurisdictions draw heavily on NSW experience in developing SIIs. NSW has delivered 6 investments; Queensland (3); Victoria (2); and SA (1).

# Newpin SBB

Key results to date

"Newpin continues to deliver positive outcomes for vulnerable families that participate in the program and delivers strong returns to investors and the community. This is an outstanding example of what can be achieved through innovative partnerships between the not for profit sector and Government."

The Hon. Dominic Perrottet



Investors have received the equivalent of a 13.5% p.a. return over the five years.



272
children restored to families

Newpin has restored 272 children based on year 5 results



67%
Restoration rate

Newpin has a restoration rate of 66.7% vs. counterfactual rate of 20%



55
Families kept together

Newpin prevented children in 55 families from entering care



# OSII is introducing two new SII opportunities

Today will showcase these two new opportunities for the sector to engage in SII



A request for proposals for a SII focused on Aboriginal economic development

A new initiative that will enable proponents and government to co-develop SII ideas in any policy area



# Aboriginal economic development





# Aboriginal economic development SII

Empowering Aboriginal communities in the NSW Budget 2018-19



The 2018-19 Budget has delivered **\$10 million** over four years for a social impact investment in Aboriginal economic development opportunities.

#### What outcomes are we trying to achieve?

Economic – such as increased employment, income and Aboriginal businesses.

Education and training—such as increased postsecondary education.

Other evaluation outcomes may also include safety, health, and social and community outcomes

# Why SII in Aboriginal economic development?

SII creates a unique opportunity for Aboriginal economic development

What makes social impact investment unique is that it combines the following four attributes which can create a valuable opportunity for a place-based Aboriginal economic development SII.



Measuring and paying for outcomes

SII will enable Government to build an evidence base of what works for future policy and service settings focused on Aboriginal economic development



Setting incentives and removing input controls on services

Complex and significant challenges require new and creative policy solutions. SII is an opportunity try, test and innovate with new approaches



With government and nongovernment sectors

Clear evidence that success in Aboriginal affairs requires Government to work with people and communities. SII involves genuine co-development and community-led implementation



Investing in early intervention and prevention to reduce long-term cost

Compelling case to invest earlier and improve long-term social and economic outcomes. SII is a proven model for driving change in individual service trajectory

# Aboriginal economic development SII

What questions should I respond to in my proposal?

### What aspects of economic development do you seek to address? e.g. current state of the issue and target cohort How do you think you can address it? e.g. proposed service, referrals, organisational capability, evidence Who can help you with your idea? e.g. partnerships available, agencies impacted, how your proposal is different How will the Aboriginal community be engaged? e.g. community engagement, decision-making, service delivery, cultural capability What are the intended outcomes? e.g. economic outcomes, impact, secondary benefits, Aboriginal voice captured in the outcomes When and where can it happen? e.g. preferred locations, costs, timeframe, potential to scale

# OCHRE

Social Impact Investment Aboriginal Economic Development



Opportunity, Choice, Healing, Responsibility, Empowerment







Some change; differences remain

Significant opportunity

4 out of 5 First Peoples urban/regional

**NSW 1/3** of Australia's First Peoples Differences in:
Participation
Employment
Occupation
Income
Home
Ownership
Self
Employment
Business

Deloitte:

NSW benefit \$7.4B pa (1.5% GSP) with 100% Aboriginal economic participation

#### What works – according to the research

#### **SELF DETERMINATION**

When Aboriginal people make their own decisions, they consistently out perform external decision makers

#### **LEADERSHIP**

Support for local leaders to show their communities an alternate future and drive innovation and change

#### **GOVERNANCE**

Solid community governance arrangements that take the politics out of day-to-day decision making

#### **CULTURE**

Reflect/respect contemporary culture and incorporate into structures, noting that cultural IP issues emerging

### Narratives based on Strengths not Disadvantage

Dialogues of disadvantage/deficit generate disempowering culture of failure

"Closing the Gap" & "Overcoming Indigenous Disadvantage" & "Emergency Response" dialogues from deficit perspective

Adopting strengths based approaches/language assists in breaking down stereo-types and improve outcomes

We can't ignore disadvantage, but can address through positive narrative focused on opportunity and aspiration

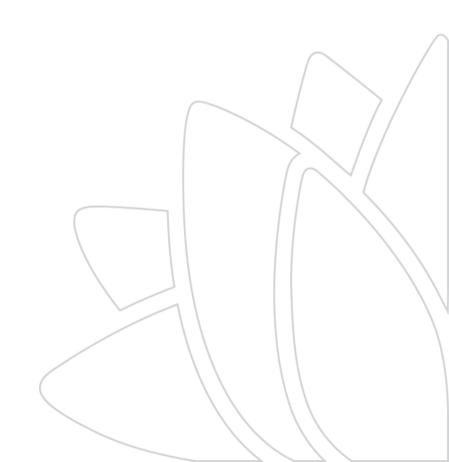
Invest in economic advantage NOT social disadvantage

### **Current NSW Government initiatives:**

- → Aboriginal procurement policies (APIC and APP)
- → Aboriginal Land Agreements/ALRA (land ownership)
- → Local Decision Making (also agreement making)

# **SII Evolve**





# The market opportunity

Investor demand and proponent supply for SII opportunities outside of designated RFP areas

#### The issue

Investor demand for impact investment products continues to grow, as does interest from service providers to bring forward investment ideas in a wide range of policy and service areas.

### The gap

While past RFP rounds have permitted proponents to bring forward SII ideas outside of the identified priority areas, the upcoming RFP will be limited to homelessness and Aboriginal economic development proposals. This means that there is currently no avenue for proponents to put forward ideas outside the priority issue area.

#### The opportunity

OSII proposes an additional avenue for potential proponents to engage with SII development – allowing organisations to test their SII proposals in a more efficient way than the existing procurement processes allow.

## SII Evolve

### An opportunity for proposals to be designed collaboratively with OSII

OSII is trialling a new streamlined codevelopment approach to SII proposals. The process – named SII Evolve – will allow proposals to be tested, designed and progressed collaboratively with OSII and the relevant agency before joint development phase. Shorter (< 5 pages) and simpler proposal process with rapid feedback provided and future support offered

t offered

Genuine co-development and community-led implementation



Encourage service providers to bring forward innovative solutions to complex problems



Benefits of a co-developed SII approach

A less-resource intensive process which will increase opportunity to smaller regional providers and social enterprises

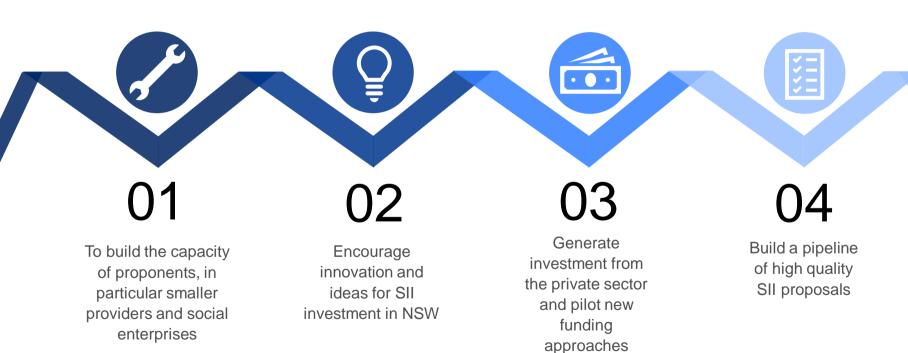


Increase skills and capacity of proponents through collaborative workshops



# **Objectives**

SII Evolve aims to achieve the following objectives



# Co-development of SII proposals





# Co-development of SII

Underpinning both these opportunities is OSII's new approach of co-developing proposals









STAGE 01 INITIAL CONCEPT REVIEW

Proponents submit 5page proposal, including background information and summary of proposal

**STAGE 02**CO-DEVELOPMENT OF PROPOSAL

Shortlisted proponents enter co-development sessions with OSII to develop the proposal

**STAGE 03**EVALUATION OF

DETAILED PROPOSAL

Government assesses detailed proposal

STAGE 04 JOINT DEVELOPMENT PHASE

Proponent formally enters JDP with agency to finalise proposal

# SII guidance and support





# **Capacity Building**

OSII will provide a range of opportunities and resources to support proponents

#### **Training**

 OSII are hosting market briefing sessions and have launched online modules



#### **Technical guide**

 Guide and supporting factsheets to develop a rigorous measurement framework and financial basis

#### Financial model template

 Supports proponents to assess the feasibility of their proposed social impact investment

#### Co-development pilot

 OSII is trialling a co-design approach to SII development which will see OSII and agencies working closely with proponents to design all proposal elements

# Useful reading

A number of resources are available on the OSII website

- Previous RFP Documents
- <u>Lessons Learnt from previous RFP</u>
- Sample Legal Documentation including Joint Development Agreement
- SII online modules
- SBB Case Studies

# Next steps





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