TEI Sector Assistance Strategy

NCOSS/FAMS TEI PRACTICE WORKSHOPS

Title	**Measuring Outcomes and the Logic Model that Supports It**
Trainer	FAMS, as engaged by NCOSS
Who should attend	TEI-funded services around New South Wales
Cost	Nil
Event details	9:30 am – 4:00 pm (tea & lunch provided) Various dates and venues around NSW, see NCOSS TEI webpage, https://www.ncoss.org.au/campaigns/targeted-early-intervention-tei
Learning Outcomes	• Improved knowledge of what being evidence-informed and outcomes-focused means for your work. • Increased confidence to engage in program planning and development. • Better understanding of performance accountability and how to engage in continuous improvement of your program. • Increased awareness of the value of data and evidence in program design, delivery and reflection.

Content -
Includes, but not limited to the following…
 	
Much discussion takes place around questions that are raised on the day.
	1) Mapping your current activities against the Outcome domains in –
	   a) Human Services Outcomes Framework (HSOF)
	   b) TEI Outcomes Framework (TEIOF)
	2) Discussions and reflections around TEI Program Outcomes
	   a) Long-term indicators of program success (broader population)
	   b) Short-term indicators of program success
	3) "How population and performance meet"/ connecting programs to outcomes
	4) Definition of terms and discussion around key concepts
	5) Service user outcomes- Data Exchange (SCORE) domains
	6) Collecting data
	7) Developing a Program Logic
	8) Analysing Data

What makes it different	Representatives from the NSW TEI Reform Team and Their Futures Matter Team are in these workshops to listen and answer questions (or take them on notice).
Queries to:	For event details, please email info@fams.asn.org.au For NCOSS TEI Sector Assistance Strategy, please email teiassist@ncoss.org.au
**Some feedback from past participants**

- "As a result of the trainings and information sessions, I have completed the Service Activity Mapping Template and am working on a Program Logic template."
- "Activities such as viewing the service option spreadsheet examples and even the data to analyse and the surveys provided were great activities; I definitely feel more confident now. It was explained very well and it was a very user-friendly workshop."
- "I can develop better assessment tools and I can develop and tweak current programs so that they are better aligned with FACS' TEI priorities - extremely helpful."
- "I was pretty much across the Program Logic model, but the workshop was enormously helpful in showing me how to apply it to our FACS-funded work. Very well done!"
- "I gained a great deal of clarity in relation to the process, the 'test-try-learn' phase, and helped me gain a better understanding of data collection to capture outcomes."