



Management Support Unit

The Management Support Unit (MSU) is part of the NCOSS Sector Development Unit. This unit proactively supports and resources the development of a high quality and effective community sector through a range of industry development projects and initiatives.

It provides a broad range of services to enhance the organisational capacity of the non government sector in areas such as human resources, good governance and efficient 'back office' operations.

For further information please contact:

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Services and Priorities 2014

The MSU is funded by the Ministry of Health to provide a 'clearing house' function through the provision of up-to-date information and resources on best practice management and governance.

Specifically this includes:

- *Developing and promoting a range of resources including information sheets, templates, policies and procedures and other resources for promoting best practice
- *Providing up-to-date clearing house functions through a number of directories on training, consultants, and regular e-bulletins
- *Providing online and phone support, information and referral for targetted NGOs
- *Securing funding for organisational and sector development initiatives such as leadership and management workshops and the organisation of conferences

The identified priority areas for 2014 include:

- 1) Partnerships and collaboration
- 2) Organisational change management
- 3) Roles and responsibilities of Boards/Management Committees
- 4) Board review and CEO relationship

15% discount on MSO services for NCOSS members

BNG NGO Services offer NCOSS members a 15% discount on their [Management Support Online \(MSO\) Services](#) :

"Management Support Online (MSO) is an integrated suite of online services and resources that focus on governance, management, operations and administration. The MSO provides detailed and practical resources on all aspects of running an NGO. It is designed to meet the needs of board/committee members, managers, staff teams and volunteers." (Dec 2013)

NCOSS Management and Governance Resources

NCOSS provide free [Resources](#) about management and governance of Not-for-profit organisations: information sheets, templates and links to key sites